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Process Improvement

**Introduction**

Process improvement assumes an instrumental role in the paradigm of business advancement and cooperation. In the contemporary trend of business models, technological advancement has surfaced to dominate the manifestations of decision making and process improvement skills. It is deemed one of the critical opportunities to enhance efficiency and overhaul the essential dated processes through business process improvement. The business process improvement (BPI) comprises the automated processes and restructuring operational mechanics to improve the cost. It further uncovers the largest organizational productivities and introduces emerging software and application to connect the systems and cut the manual labor. In addition, the process improvement polishes the fine-tuning management operations to keep the flow of business smooth. The breakage of the organizational processes and resources assists to unravel methods and techniques to enhance the efficiency of the employees the strategic decision making in the business process.

**A Critical Appraisal of the Process Improvement**

The process improvement is a critical technique which requires thorough thinking before its implementation. Moreover, the improvement must be ongoing and continuous to have the most influential impact. As the business increases, technology becomes sophisticated, customer demand further innovation and evolvement to keep peace becomes the need of the hour. A wide range of techniques and strategies exist but the Six Sigma Story is known to be the most prominent and well-established(Power, 2010).

**Six Sigma Accomplishments**

The approach has been in application since a long period of time. Thus, Six Sigma has advanced to adapt to the changing business practices. The approach has been persistently criticized for enhancing the statistics and overlooking the human side of the application. In addition, the delivery is often compromised under severe circumstances. Certain steps must be followed while following the Six Sigma approach. Some of the essential yardsticks are as follows: defined goals, proactive upper management, and long- term strategy for enhancement and productive training for the staff members. If a business is witnessing inspiring changes with enough profits, the introduction of an innovative way of thought process may seem to create trouble(“Process Improvement: How to start and the role of the 3-P’s | BPMInstitute.org,” n.d.). It often becomes challenging for the leaders to decide whether or not to implement the changes immediately.

Furthermore, the methodology and the techniques used do not create significant change in the final outcome. For instance, the Six Sigma Approach and the pertinent approaches are primarily aimed at the improvement of the process and automating the tedious processes can lead to improved results for the customer and job satisfaction.

**Potential Advantages of the Process improvement**

To begin with, the top benefit of the process improvement constitutes the aspects of productivity of an organization. The advent of a custom application or comprehensive software can enhance the automation of the process. Consequently, the employees will have a significant amount of time to fulfill their responsibilities and reciprocate toward the productivity of the business process. The end to end process demonstration and the acknowledgement of all the stakeholders further accelerate the cooperation between diverse departments. For instance, the comprehension of the data and information flow in an organization comprises complex nature. The documentation struggles to keep up with the innovations of the business plan.

**Strong Service Accountability and Service Process**

A key dimension of the process improvement is the framework of assigning process experts and owners the processes whose responsibility relies solely on them. They prove productive in several ways. First, they potentially contribute to the accurate and precise structure of improvement suggestions across the organization. Several empirical types of research have illustrated that the focus on organizational culture is essential to drive significant business advantages and these endeavors are mostly self-sustaining.

**Enhanced Standardization of Process**

The process of ensuring persistent customer experience and reducing the risks are the prominent advantages of the process improvement process. For instance, the corporate services in an organization lie at the very heart of execution of strategic management skills. Applying for leave, recruiting, raising a purchase order and corporate reporting are the fundamental flaws reported in the paradigm of corporate services. Resultantly, the team has to establish a process that best serves the purpose for their operations. These sorts of varieties and ambiguities are practically confronted by the process improvement process. Besides, it assists to clarify the goals of the ownership and further aligns them with the legislative requirement and business policies.

**Increased Engagement of Staff**

The fundamental element in the process improvement is the proactive involvement of the staff in the identification of changes to improve the performance. Research shows an improved focus on the organizational culture, including the leverage of experience and knowledge, after the successful efforts of self-sustaining. Besides, it mitigates the investment required in a vast process improvement initiative. The intricate cultural shift in investment directly contributes to the improvement in measurable performance of the business.

**Integration of Technology**

Each organization seeks a distinct set of applications to align with the internal organizational requirements. The nature of process improvement makes it easy to underpin the software that aligns in compliance with those requirements(Griesberger, Leist, & Zellner, n.d.). Depending on the business and industry needs, the viable solution may indicate the implementation of a commercially available custom web application or software. The advanced technological features will support the business processes. The very basic features as data entry to a broader set of responsibilities as employee collaboration are fostered in the process.

**Employee Satisfaction**

A well-established business assists to motivate the team which is not essentially interested in squandering the money. The process improvement of a business plan removes the repetitive and tedious tasks which eat up brainpower and pivotal working hours. In its absence, the business environment becomes complex and creates several challenges for the employees. For instance, the employees struggle to focus on crucial job function because of conducting an extensive search for retrieving the documents and entering the data manually. The manifestations of smoother execution of these procedures result in a happier workforce and thus polished productivity.

**Compliance**

Compliance assumes the top position in the list of common challenges faced by the organizations. Maintaining a structured system of compliance is difficult for business processes. In its absence, unforeseen penalties are likely to cast an adverse impact on the business process and outcomes. However, the menace of compliance is effectively dealt with the implementation of business process improvement. For instance, the third-party consultant takes the responsibility to monitor the compliance-related processes, internal controls and policies continuously. It opens productive ventures and opportunities for growth for a business. The advent of transparency, the process of quickly implementing regulatory requirements and preventing the delays in fines and compliance are the significant benefits of the process improvement system.

**Conclusion**

The business models in the contemporary age have witnessed drastic changes in the execution process. To harness productivity and innovation, process improvement is an essential technique followed by diverse organizations. It produces a wide range of benefits as deliberated in the discussion. From employee satisfaction to enhancing the compliance of an organization each is aspect is thoroughly enhanced by the implementation of process improvement. The bottom line is that business process improvement has assumed an instrumental role in gaining a competitive advantage and is the need of the hour in modern times.

References

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