Title page

Corporate compliance plan

The corporate compliance plan highlights the laws and regulations that the nursing staff will follow at the clinic. The purpose is to ensure that they follow the guidelines during interacting with workplace or clients. This will eliminate the scope of illegal or corrupt practices. The compliance plan also minimizes the issues of non-compliance. It provides a roadmap that identifies the fundamental scenarios that healthcare professionals will encounter in clinical settings. A compliance plan involves a written plan including all components that address the legal and ethical concerns.

Ethics

* The ethical behaviour policy defines the code of conduct that is mandatory for healthcare professionals. It includes an explanation of the unacceptable code of conduct such as misbehavior or discrimination against patients.
* The inability of the professionals to comply with the code results in strict disciplinary actions.
* At the time of decision-making, the professionals must incorporate law and fulfil their commitment.
* The professions will ensure that they are doing the right thing and following the standards or principle mentioned in the guideline.
* They will perform their responsibility by abiding the laws of policy and procedures.

Privacy and security

* The healthcare staff take reasonable steps for ensuring that the personal information and data of the patient is not misused.
* The collected information of patients is only used for medical purpose.
* No information of the patient is shared with the third party.
* The Guidelines define the conditions for using patient information and keeping in a safe data repository.

Patients rights and autonomy

* Healthcare staff adheres with patients rights of autonomy that means informing them about the diagnosis, treatment and probable outcomes.
* This requires obtaining informed consent from the patients before adopting a treatment plan (Entwistle, Carter, Cribb, & McCaffery, 2010).
* The doctors and staff obtain signed consent from the patients before starting the surgery.
* The policy reflects that the staff must respect the patient's autonomy and provide the opportunity of making independent choices.
* The staff is responsible for providing the cost-benefit analysis that leads to an informed decision. personal autonomy reflects that the patient is not influenced by other people.

Human resources/ labor laws

* Equal employment opportunity is given to the staff members and healthcare professionals in clinical settings (Kabene, Orchard, Howard, Soriano, & Leduc, 2006).
* Fair Labor Standard Act is used for defining the labor laws for healthcare professionals and staff.
* The healthcare institute follows standard work hours that ensure that the employees are not overworked.
* Healthcare coverage, insurance and retirement plans are also provided to staff.

Billing and reimbursement

* The guidelines prevent staff from engaging in fraudulent practices such as billing for the services that are not provided.
* They also refrain them from falsifying the records.
* The staff is also refrained from misrepresenting services that are not covered by the hospital (Hicks, 2017).
* They are refrained from changing extra from the patients (Sedig, 2016).

Medication errors

* The healthcare professional must follow the description of the drug for avoiding the wrong prescription.
* Proper time is given to the patient that will eliminate the possibilities of medication error.

Training

The staff is provided training to use the manual for following the standards and principles of compliance. They are provided information about unethical acts and behaviors. The training will use presentations and lectures for familiarizing staff with the ethics and Code of Conduct. They are provided instructions about adopting the right behavior towards patients.

Monitoring

Compliance is ensured through audits that are conducted by the end of every month. External audits are conducted once in a year that highlights violation of ethical and legal principles.

References

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