What business principles are associated with patient and system cost

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A director of nursing knows how health care and health workers work in the health system. No one can deny the contributions of health professionals in improving the lives of people daily. Health sector on a larger scale is considered as the one which has a better performance when it comes to quality and safety, this is the result of good communication, specified protocols (Gillies et al. 2006). There is still a need for a proper demonstration to satisfy patients, nursing staff and other employees. Ten principles of business can be related to make improvements and evaluations in the health and care sector.

Decisions like who to serve and to emphasize the assessments based on the needs and requirements of the patients. If patients are not managed properly, it means you are compromising on their health whether it is mental or physical. To prioritize services that are to be provided to those patients who are in need as compared to others is important. Providing services with professionalism has to be promoted by proper identification of roles and responsibilities.

Employee management has importance because they are the ones who are dedicating their time and they are providing their services for the public betterment. Incentivizing employees for their performances can be considered as encouragement and this reward system can help to achieve priorities of the organization and can help deliver high-quality care in an effective manner (Adair et al. 2009).

Managing customer expectations means that you are delivering you services on time and with dedication so that your customers (patients) get satisfied. Patients start sharing their health issues and they start expecting. Fulfilling their needs is the responsibility of nurses or caretakers and better communication between patients and service providers is one of the routes to achieve goals like better services and care.

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