Discussion Reply

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**Response 1**

Dear Isabella after reading your post I must say that you did a commendable job in explaining Carla’s story. The increased hospital visits and timeliness are indeed one of the biggest problems that our current healthcare system is facing. I also agree with you that when poor blood flow in Carla’s catheter was discovered she should have been sent to the emergency department for an ultrasound. However, with time, her condition got worse. This shows a lack of assessments from both the nurse and physician side (Kurth & Palincsar, 2002). As Carla was working women she missed several appointments, in this case, her caseworkers should have been proactive yet they failed to do so. I agree with your suggestions and I would also like to add that most of the hospitals do not use a patient-centered approach that can accommodate their needs as well. It is, therefore, necessary to ensure patient safety and comfort first (Epstein & Street, 2011).

**Response 2**

Dear Jacob after reading your take on Carla’s story I must say that you did an incredible job in highlighting the main points of the story that facilitate the reader a lot. I agree with you that when Carla had obstructed flow she should have been treated earlier. Due to the negligence of both physicians and nurse she had to stay in the hospital for over a week. Also, in our healthcare systems clerks are responsible for scheduling an appointment who has no idea how one missed appointment can lead to severe consequences (Gupta & Denton, 2008). This highlighted one major issue in the healthcare system that needs to be addressed. In your post you mentioned about discharge instruction, I would like to add that most of the patients do not have a medical background so they do not understand what precautions they should take. So hospital staff must instruct patients with simple language rather than using medical jargon to avoid any further issues (Zavala & Shaffer, 2011).

**References**

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