Operations Management

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Author Note

Operation Management

As I completed the operations management course, I realized that its scope encompassed nearly all types of business whether small or large. Whether it is a healthcare organization or a car company, a business needs organization to keep it going. The operations management course provided me a fair glimpse of what being an effective manager means. Even more so, I learned how a lot of concepts I studied in the course could be applied in my personal life, just as it could be applied in my future career.

The course introduced me to basic business ideas and how they could be implemented. A big part of operations management involves knowing how to keep operations organized and flowing correctly. So regardless of whether I take up a career in marketing, finance, or operations, I would need to apply its concepts to facilitate the management process. These functions include organizing, leading, planning, staffing, and controlling which further require collecting and evaluating all the information at hand to decide on an appropriate course of action. These decisions may be associated with service and product management, supply chain management, inventory management, or human resources management; each of which plays a critical role in the functioning of an organization.

For instance, if I took up a career in human resources (HR), I would know how to identify the needs of the business and match it to the basic behavior of employees to achieve the organization’s objectives. As different people have different behaviors, cultures, and expectations based on the industries they work in, an HR-professional would know how to work with them to ensure that they smoothly perform required tasks and operations. I would be able to identify which style of management works best with them, and how the selected work style could impact employee productivity and the production process.

Several concepts of the course can be applied in life in general. For example, the soft skills I gained while I learned how to manage people will help me with conflict management and comfortably getting along with people of different dispositions. I will know how to direct or work alongside people with different attitudes cultures, and convictions, while also knowing how to balance that with the task at hand. These soft skills come in use even in trivial tasks such as planning a recreational activity with friends, or in volunteer social work such as organizing a community awareness program.