Collaborative Communication

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**Introduction**

Effective communication is a basic strategy that ensures better healthcare services. It is also necessary to apprehend that collaborative communication is one complex phenomenon that is associated with different integrated aspects. The role of the nurse care coordinator is crucial to develop better communication level between patients and healthcare providers. Good communication is primitive to eliminate the risks that appear in the form of natural communication barriers. Healthcare domain is a specific where natural communication barriers can be observed. Identification of the hurdles in case of effective and safe communication is mandatory step to successfully meet the anticipated healthcare targets. The difference in language is characterized as one of the major forms of natural communication barriers. Undoubtedly, it is one critical and complex prospect for the nurse care coordinator to successfully deal with the concern of natural communication barriers. It is highly considerate as it ensures better healthcare services for the patients. Here, the focus is to critically examine the responsibilities of the nurse care coordinator towards foreign patients by keeping in mind the domain of natural communication barriers.

**Discussion**

Language barricades are one common form of communication barrier exist in case of healthcare paradigms. It is one crucial approach to ensure better healthcare services for patient who is not able to understand the language of healthcare provider. Adoption of proper and flexible communication skills is an essential step to provide the necessary comfort to the patient who is a foreigner and never able to understand the English language.

**Importance of Communication with Foreigner Patient**

At the first step, it is critical for the nurse care coordinator to figure out the importance of effective communication skills for foreign patients who are unable to understand English. Attainment of improved patient satisfaction is only possible by ensuring the proper handling of natural communication barriers. The approach of communication is integral to ensure the better forms of individualized healthcare services for the patient who is not familiar with the English language. Adoption of better forms of communication provides a suitable sense of care for foreign patient. Overcoming language barriers is one critical practical measure to initiate better forms of communication with foreign patients. It is essential for a nurse care coordinator to adopt different strategy to communicate with a foreign patient to ensure effective communication.

**Natural Communication Barriers in Case of Foreign Patient**

The issue of language barriers is defined as one major form of natural communication restrictions. It is important for the nurse care coordinator to tackle this particular situation in a most professional manner to open better communication channels between patient and healthcare provider. Natural communication barriers can be immensely detrimental in the case of healthcare paradigm because it can cause serious healthcare concerns (Negarandeh et al., 2006). It is evident for the nurse care provider to play their role as the facilitator to minimize the hazards of communication barriers in case of a foreign patient who is unable to communicate in the English language.

The participation of nurse care coordinator is immensely critical to building a strong bridge between healthcare providers and the patient who is not able to directly communicate with the nursing staff. The complications of the issue of suitable communication can better understand through the critical examination of the specific case of the patient who is unable to speak in English. It is important for the nurse care coordinator to critically analyze the entire situation and propose better strategies to overcome communication barriers in case of the foreign patient. The situation of the natural communication restrictions indicates about the patient who is not proficient in the English language. It is vital for the nurse care coordinator to have expertise in diverse domains to tackle health concerns of the patient who is unable to speak in English. It is a serious concern in the context of the health system in the United States because there is 20% of the population speaks a language other than English at home (Taylor, Nicolle, & Maguire, 2013). There are many individuals who are unable to communicate in the English language and explain their health concerns and overall situation to the healthcare providers.

**Legal and Ethical Concerns**

There are different legal and ethical concerns associated with the issue of natural communication barriers in the healthcare domain. Adoption of proper collaboration in case of foreign patient assists caregivers to deliver better healthcare services. Involvement of all the different stakeholders in the context is essential to successfully handle the paradigms of ethical and legal concerns that might prevail for caregivers. It is one critical and major task for the nurse care coordinator to address all the different ethical and legal issues of the foreign patient. There are numerous ways that can be used as possible options to ensure legally and ethically correct healthcare services for the foreign patient. In clinical practice, the issue of language barriers defined as the major obstacle that hinder the approach of adequate healthcare services. Adoption of ethical standards is essential to minimize the risk of ineffective communication with the foreign patient (Carnevale, Vissandjée, Nyland, & Vinet-Bonin, 2009). The ethical concerns can explicitly observe in case of respecting the individuality of the foreign patient who is unable to express health concerns through verbal communication. Self-determination of the patient is another major ethical concern that needs to be effectively addressed to accept the authority of the patient.

On the other hand, timely identification of the legal concerns is also a crucial practical step to meet the standard of healthcare services for the foreign patient. There are many different forms of risks that link with the context of legal implications of healthcare paradigm. Malpractice suits are one prominent hazards under the domain of legal concern in case of ineffective communication level with the foreign patient. There is the possibility that nurses might provide delayed, incorrect, and improper medical services to the foreign patient due to the language barrier. This phenomenon can further lead to the issue of a costly, time-consuming medical malpractice lawsuit. Informed consent is another major feature linked with the approach of healthcare service for a foreign patient in the context of natural communication barriers (Cohen, Amarasingham, Shah, Xie, & Lo, 2014). The language barrier can cause hurdle when it comes to adopting the mandatory option of informed consent by the patient.

There is a need for proper practical measures by nurse care coordinator to successfully cater ethical and legal concerns in the context of healthcare services for the foreign patient. The practical approach of collaboration is an essential step to ensure legally and ethically suitable healthcare services to the foreign patient. Development of necessary consensus between patient and caregivers is essential to avoid any forms of complications. There are options of different practical ways to ensure ethically and legally correct healthcare service for the patient who is unable to speak in English. The role of the nurse care coordinator is significant to implement the most suitable practical measures to reduce different legal and ethical concerns specifically in the case of the foreign patient. Continuous coordination with all the stakeholders such as patient, healthcare staff, and relatives of the patient is a critical step to apply better ethical and legal domains.

Practical implications by the nurse care coordination are necessary to apply specific strategies according to the legal and ethical considerations associated with the approach of foreign patient. Offering proper translation by healthcare organizations is another suitable way to successfully address different ethical and legal concerns that appears in case of difference of language. It is mandatory for nurse care coordinator to ensure the delivery of effective language interpretation services. Availability of interpreter can be assistive for the foreign patient to deliver their healthcare concerns effectively and efficiently without any restriction (Brooks, Turvey, & Augusterfer, 2013). The individual working on the position of the nurse care coordinator is responsible to critically assess and record the actual communication needs of the foreign patient. This form of knowledge further directs to select the most accurate decision in the form of communication aid for the foreign patient. The ethical and legal concerns of informed consent can successfully minimize the provision of proper communication assistance to foreign patients. Different forms of materials can be used to attain better communication between patient and caregivers. Material needs to be culturally appropriate and translated in simple language to eliminate any form of complication. Visual aid is also a viable option that can be considered in the forms of different graphs and pictures to enhance the understanding level of the patient about the overall health concern.

**Importance of Obtaining Accurate Information**

Timely collection of the important information is an essential step to ensure the proper delivery of healthcare services for the foreign patient. Active engagement of patient during the entire procedure of healthcare service is only possible through the consideration of detailed information. Attainment of accurate information makes it easy for healthcare providers to understand the actual health condition of the foreign patient (Bauer & Alegria, 2010). Adoption of suitable techniques of data collection also assists to obtain and sustain better forms of communication between foreign patient and caregivers.

It is critical for the nurse care coordinator to adopt the suitable approach of proper information management to achieve the target of accurate knowledge about the healthcare requirements. The approach of accurate data gathering further assists to ensure appropriate decision-making in case of providing better healthcare services to the patient who is not able to communicate in the English language. The broad idea of decision-making in terms of caregivers directly links with the integrated information level. Delivery of the proper patient assessment process is a critical measure to develop suitable coordination level between healthcare providers and foreign patient. The idea of patient assessment demands to critically observe the appearance of the patient to make better inferences about the health condition of the foreign patient who is unable to illustrate their medical condition to the healthcare providers. Attainment of accurate information about the health condition is the necessary measure to offer suitable treatment to the patient according to the actual healthcare requirements.

**Obstacles to Client Engagement**

Caregiver preference or dominance by caregiver established as the mandatory aspects when it comes to the approach of client engagement. There is a need for creating a balance between caregiver preference and patient engagement to ensure better forms of treatment and healthcare services. Attainment of the suitable form of patient engagement is one of the major tasks for the nurse care coordinator to ensure the availability of suitable healthcare services according to the actual requirements. The difference in language is one critical aspect that hinders the overall prospect of patient engagement.

It is vital to understand that the approach of patient’s engagement is closely linked with the perspectives of caregiver preference and dominance. The role of caregiver is critical to determine the most appropriate healthcare approach for the patient according to the actual condition and treatment requirements. Improper dominance and preference level by the caregivers can negatively influence the approach of patient’s engagement during the entire process of healthcare service. It is essential for the nurse care coordinator to take responsibility in case of patient engagement. The difference of language ultimately makes it difficult for the patient to effectively take part in the entire process of decision making. Dominance level by caregivers can be a hurdle to ensure the suitable form of patient engagement in case of their healthcare process. Imbalance perspective between patient’s engagement and caregiver preference enhance the critical role of the nurse care coordinator. The entity of nurse care coordinator can play its role as the facilitator to create a balanced approach in case of patient’s engagement and preference of the caregivers.

**Ways to Address Obstacles to Client Engagement**

It is necessary for the nurse care coordinator to discover possible practical measures that can be helpful to ensure the better forms of client engagement. The objective of suitable patient engagement can attain in many different forms according to the actual requirements of the situation. Proper identification of the barriers of patient engagement assists to find out the possible solutions to handle the situation. Allowing active interactions in different forms is one suitable measure to ensure the better form of patient engagement. Non-verbal cues, symbols, and the assistance of interpreter are the viable options to increase the level of engagement delivered by the foreign patient.

It is one core responsibility of the nurse care coordinator to ensure the delivery of the comprehensive process of healthcare service for the foreign patient who is not able to effectively communicate. Following the accurate process of healthcare service eventually makes it easy for healthcare providers to understand their roles and responsibilities (Bright, Kayes, Worrall, & McPherson, 2015). Proper consideration of professional communication is another major step to successfully deal with the concern of patient engagement. All the caregivers need to be fully trained under the domain of professional communication skills and utilize knowledge according to the distinct requirements of healthcare services for foreign patient. Development of better forms of partnership is critical step to align healthcare services according to the actual requirements of health care. The broad idea of professional communication demands active collaboration of all the healthcare providers to meet the healthcare needs of the patient and ensure proper client engagement. It is vital to understand that patient care is one collective effort that demands the active involvement of all the stakeholders. This specific prospect further helps to successfully overcome all forms of natural communication barriers to create better working association with patient. Proper understanding of local, state, and federal implications of patient rights is also critical to ensure the suitable healthcare services for the patient who is not able to speak in the English language (Holroyd-Leduc et al., 2016). The legal platforms of the country provide proper assurance and protection for the patients to ensure proper healthcare services. The legal prospect of the country defines the legal rights of the patients when it comes to the approach of the client’s engagement during the entire procedure of healthcare services for the foreign patient.

**Conclusion**

To conclude the discussion about the natural barriers of communication in case of the foreign patient, it is vital to indicate that the role of nurse care coordinator is critical to ensure suitable form of patient engagement. Delivery of proper healthcare services is only possible when patient is able to develop proper connection with the healthcare providers. Language barriers can be overcome through the adoption of various practical measures such as the availability of the interpreter for the foreign patient.

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