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Communication and Teamwork

**Role of Nurses in continuous quality improvement and health care delivery**

Taking care of a patient is not the only duty of a nurse. The roles have been widened with time and the responsibilities of nurses are different than they used to be a few years back. Starting from attending to the sick to guiding and counseling patients on their health and working constantly towards improvement of healthcare system. They play an important role in educating the patient about the history of their health care and provide them with effective guidance to avoid costly readmissions to the hospitals.

Two of major professional responsibilities of Nurse are to take full responsibility of their patient. Take care of their privacy and advocate for their legal rights. The other major responsibility is to spread information and knowledge about health care. Participating in civic activities and community programs for that purpose are essential.

**Role of hospital administration in continuous quality improvement and health care delivery**

 Hospital administration is one of the most important elements of health care system. They engage in the business side of healthcare and coordinate with each department within hospital to keep things going smoothly. They are responsible for strategic planning for the health care and communicating these strategies across health care unit. (Pearl, 2018)

Nurses and hospital administration can help improve patient wait times in the emergency room by regularly reviewing and evaluating hospitals’ flow of work. A lot of time can be saved if nurses move from triage into direct patient care and physician is the first point of contact once a patient is registered. On reaching the emergency room greeter nurse conducts a quick checkup and then places the patient in an appropriate bed to save time.

Continuous interaction with the patient and an effective feedback are the communication techniques that nurses and administration can utilize for improving patient’s wait time in emergency. (Eric, 2018)

# References

Eric, A. (2018). 3 Ways To Decrease Emergency Wait Time. *American Mobile*, 121-133.

Pearl, R. (2018). Nurses Creating Solutions for ER Wait Times. *KevinMD.com*, 290-299.