Risk Management and Patient Affairs

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**Previous Perception**

When it comes to my personal perception regarding litigation, patient affairs, and risk management, there is no doubt there is a huge difference as compared to what it has been learned in this workshop. Previously, I used to consider risk management a process that only tends to identify threats to a company's earnings. Such threats for me were not that much capable of stemming from a number of sources. Although, I knew that IT security threats had become a top priority for digitalized organizations. My perception regarding risk management was that it includes the processes of an organization only to identify threats to its digital assets.

When it comes to my perception of patient safety, it can simply be said that I did not have as such knowledge of patient safety. However, a brief amount of knowledge that I had was that it is considered a mandate for improving patient safety presented risk managers. One thing that must be taken into consideration is there are certain recommendations such as it is required to ensure that patients safety tends to align with the strategic goals of an organization.

On the other hand, when it comes to litigation, I was pretty much aware of this term even before this workshop. As per my perception and knowledge, litigation tends to describe proceedings initiated among parties of opposite sides for enforcing or defending a legal right. As per my perception, litigation can be settled by agreement between more than one parties. My perception regarding litigation was that it was just another name for a lawsuit. As per me, there are not a number of activities involved in enforcing a legal right.

**Comparison of Perception**

There is no doubt that my perception regarding the terms like risk management, patient affairs, and litigation was not completely wrong. After reading for this workshop, I have come to know that my perceptions were accurate to some extent, but still cannot be referred as completely correct. There is a variance between my previous perceptions and what I have learned after studying for this workshop. The difference is clear as my previous perception regarding risk management was that it only tends to identify threats to earnings of an organization's capital. However, I have come to know that risk management is the type of process that not only just identifies, but also assess, and controls threats to earnings and capital of an organization (McNeil et al., 2015).

My perception regarding risk management was wrong because such threats could stem from a number of sources that include static management errors, legal abilities, financial uncertainty, natural disasters, and accidents. Moreover, a big difference between my previous thoughts and current knowledge is that a risk management plan can rapidly include the processes of an organization to identify and control threats to its digital assets. Such assets may include corporate data, proprietary corporate, intellectual property, or personally identifiable information of a customer (Sadgrove, 2016).

When it comes to patient safety, it has been observed that in the public sector, a number of efforts for enhancing healthcare quality have required a relationship between quality and risk professionals for improving patient safety. There are certain action recommendations that are crucial to take into consideration. There is a high need to ensure that not only just patient safety but quality and risk activities are also aligned with the strategic goals of companies. Previously due to lack of knowledge for patient safety, I had no idea that there is required to assess current activities in patient safety, risk, and quality for reducing duplication of effort and clarifying responsibilities. Moreover, it is to be taken into consideration that seeking guidance for ensuring that the structure of for patient safety, quality, and risk activities tends to maximize legal protections. Meanwhile, it allows the flow of information across all functions.

The third and the last thing to discuss is litigation for which I had pretty much knowledge before. My previous perception of litigation as compared to my knowledge after studying for this workshop are quite similar. However, there are still certain differences between my perceptions. One thing that must be taken into consideration is that litigation regardless of being settled by agreement between more than one parties. Litigation may also be heard and decided in the court by either a judge or jury (Born, et al., 2018). Another important thing to take into consideration is that my previous perception for litigation was wrong that it is another name for a lawsuit.

Another important difference that must be highlighted here is that it was wrong that litigation does not include different activities for enforcing a legal right. It can simply be said that litigation cannot be referred to as another name for a lawsuit. When it comes to the litigation process, it has been observed that arbitrations, pre-suit negotiations, actual lawsuits, and appeals may also be part of it. Previously, I had no idea that how litigation begins, but after studying for this workshop, I have come to know that litigation tends to begin right after someone decides to defend or enforce his/her legal rights formally (Weil et al., 2017). In the majority of the cases, this happens when a party tends to hire an attorney for representing the interest. A majority of attorneys engage in different "pre-suit" activities. Suh attorneys may include a demand letter as well for demanding that a party compensate victims for physical or economy injury. One thing that must be taken into consideration is that there is no meaning of litigation without information about the harm that occurred.

**References**

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