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Week 9

The most important interpersonal skill that an investigator can have are communication and interview skills. It is important for the investigator to attentively listen to the client of victims as part of the communication skills. They must be able to communicate appropriately by choosing the right strategy because it allows him to find clues (Doyle, 2019). Communication skills allow investigator to extract the details by asking questions. Removing communication gap allow them to retrieve as much information as possible. The investigator must be able to develop comfortable speaking with the strangers. This depends on their competency of conducting interrogations and questioning people in appropriate manner. They must be able to ask clear questions which are understandable. Effective communications are possible only by creating a collaborative environment suggesting that they must not be intimidated. The investigator must adopt a soft approach for making witnesses speak.

Effective communication skills require that the investigator must be a good listener. This allows him to understand the scenario and often helps him in solving the case. Listening attentively is crucial for determining if the client or culprit is exchanging right information or hiding something. This is useful for linking the events of the incident and leading to a solution. Investigator can also find when a witness is withholding information or lying. Communication skills required that the investigator must be good at reading body language of the clients and culprits. This is a practical way of finding concealed information and helps the investigator in resolving the case. If the witness is quiet the investigator must help them in speaking.

Communication is the most important interpersonal skills, which must be possessed by the investigators. Through active listening and reading of body language, they manage to find concealed information, which helps in solving the case.

Reference

Doyle, A. (2019). *Important Active Listening Skills and Techniques* . Retrieved 10 23, 2019, from https://www.thebalancecareers.com/active-listening-skills-with-examples-2059684